Welcome and Introductions: JoDell Geilmann-Parke - jgparke@utah.gov

State Staff in attendance:

JoDell Geillman-Parke, Utah WIC Vendor Coordinator

Chris Furner, Utah WIC Program Manager

Lily Zavala, Store Systems Specialist

Rick Wardle, WIC Operations Manager

Mark Nielsen, WIC Nutrition Coordinator

Miranda Robertson, WIC Authorized Product List (APL) Manager

Items of Business:

Thanks to the eWIC team for getting us ready to roll out. Thanks to store staff and managers for getting stores ready and training done.

Mailing of food booklets and EWIC window clings are going out to pilot stores. Pilot stores- If you don’t receive them or if either one is missing, please call or email us.

Window clings indicate that the store is eWIC ready and can accept the card. When store training is complete, fill out the survey and we will mail you your food booklets and window clings.

We are aware that many stores plan to roll out with pilot, even though they are located outside the pilot counties. This is fine if you have completed your training, tested your
system, and received your window clings from us. Keep in mind we will start issuing cards September 1st, but many WIC customers will still have checks. You will need to accept both.

1. Rollout Timeline

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
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<tbody>
<tr>
<td>August 15</td>
<td>In store training due for pilot stores</td>
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<tr>
<td>September 1</td>
<td>Pilot stores go live- (Weber, Morgan, Summit and Davis Counties. Other stores that are ready can go live with pilot.</td>
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<tr>
<td>September 30</td>
<td>In store training due for non-pilot area stores</td>
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<td>October 26</td>
<td>Wave 1 non-pilot stores go live</td>
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<tr>
<td>November 2</td>
<td>Wave 2 non-pilot stores go live</td>
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<tr>
<td>February 2021</td>
<td>End of paper checks</td>
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2. In store POS training and practice – practice WIC transactions using your training card. Test packaged produce items to verify that mapping is working in your store.

Questions were asked about the tendering order and process, what if the customer doesn’t tell you it’s WIC before everything is rung up? Discussion and questions were answered about tendering WIC first or at least inserting eWIC cards to identify WIC items before any other tender is used. Participants will be trained to let cashier know and pay with WIC first. This will be especially important the first time they shop in your store with the card and need to learn your store’s process. The WIC Orientation video WIC clients will watch emphasizes this point.

3. Produce Mapping and Store Testing By Utah WIC- JoDell has been visiting random stores to test mapping and make sure it is working right by doing a test transaction. This is not an audit, or looking for violations, she is just trying to help you be ready.

4. I Couldn’t Buy This!

https://docs.google.com/forms/d/e/1FAIpQLSdUC9P8tpBHe6kimDysnsK6swilLguVapZSnGjCzTPnQwCF3w/viewform

This is a new Google Form that can be filled out to report food items that seem to be missing from our WIC APL. It is posted as a link on our website in two places,
on the eWIC page under Forms, and on the Authorized Foods page below the Authorized Food Booklet PDFs. When you complete the form, we will need the Product type, brand, size and UPC code. Pictures cannot be uploaded. Please include any other information you have. This form is also available on the WIC Shopper App for participant use to report items that are missing from the APL.

The new eWIC version of the Food Booklet will start being handed out to WIC clients September 1st. It takes at least 3 months to get them distributed to everyone. Some WIC customers will still have the old one while others will have the new. You can start allowing the new foods September 1st.

5. <wicvendors@utah.gov – wicupc@utah.gov> Use these emails for submission of questions or UPC codes missing from the APL.

Next Vendor Call: 9/28/2020: 2:30 PM MDT