

# Utah eWIC Alert

Issue 5

May 2020

## Thank You!

On behalf of the entire Utah State WIC team, we thank you for all of the hours and effort you have put into tackling the intense grocery demands associated with COVID-19. We hope that you are on the other side of the stress and that your stores are settling back into a more normal routine. We appreciate our partnership with you and applaud your efforts to serve WIC families and communities across the state.

We are still moving forward with Utah's transition to eWIC. The pandemic has required us to make numerous adjustments to our original schedule. We will no longer be holding calls only for pilot stores. Instead, we will facilitate monthly ALL VENDOR calls that are open to all vendors throughout the state. We encourage you to join these calls to hear updates and important information regarding eWIC. This is also a great forum for addressing any questions you may have. The updated schedule for these calls is in the enclosed table.

## Updated All Vendor Calls Schedule

**Time: 2:30 p.m. MDT - 4:00 p.m. MDT**

**Call in Number: (877) 820-7831**

**Call in Code: 141189#**

**~~1/9/2020~~**

**8/24/2020**

**~~2/24/2020~~**

**9/28/2020**

**~~3/23/2020~~**

**10/26/2020**

**~~4/27/2020~~**

**11/23/2020**

**~~5/26/2020~~**

**12/21/2020**

**6/22/2020**

**1/25/2021**

**7/27/2020**

**2/22/2021**

# Produce Mapping

**All WIC authorized fruits and vegetables must be mapped (matched) to a PLU in Utah's Authorized Product List (APL).**

**If your store sells pre-packaged fresh fruits and vegetables identified with a UPC, you will need to ensure the produce is mapped correctly to a standard PLU code.**

**In Utah, the mapped UPC to PLU will be used for WIC purchase approval, benefit redemption and store WIC food sales reporting.**



## Level 3 Certifications

Level 3 Certifications (L3 Certs) will take place primarily through June and July. This is the final step in the process to verify vendor readiness for conversion to eWIC.

State WIC staff will visit your store to complete a practice transaction. We will let you know in advance of the visit and also let you know when we arrive the day of the certification. We will test the store's ECR/POS system with various scenario possibilities at the cash register. The end goal is to be able to purchase WIC foods with an eWIC Smart Card. A certification "PASS" will be given when the store successfully submits the claim file and we are able to settle the claim to pay your store.

