

Utah Online eWIC



Issue 3

Date: 6/7/2024

Greetings Utah WIC Vendors,

We are **on track for the statewide target date of August 1, 2024** to implement online WIC processing technology in grocery stores. All retailer IT support teams are aware of the new technology requirements, and they have been preparing store POS systems over the last several months. I will begin on-site visits to designated stores during the last week of June, for the purpose of testing all components of the WIC transaction process. Stores that require testing will receive notice over the next two weeks.

A few key details to make you aware of:

- All Utah WIC participants will be receiving a new eWIC card.



- Beginning on August 1, 2024 only the new card will work at Utah stores.
- Stores are expected to complete a brief training in July that will be provided by Utah WIC. Watch for a separate training memo.
- Stores will receive an updated WIC window cling that should be placed on front doors or windows on August 1, 2024.

Don't hesitate to reach out with any questions or concerns.

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