

Utah Online eWIC



Issue 2

Date: 2/1/2024

Greetings Utah WIC Vendors,

As part of the conversion from SmartCard to Online processing, Utah WIC will implement a vendor authorization moratorium. **No new stores will be authorized from May 1, 2024 - August 31, 2024.** The moratorium applies to new retailers and to new store locations for currently authorized retail chains.

During the moratorium period, we will be working closely with stores to complete the following critical tasks:

1. Install all required components for Utah WIC online processing on store systems (including the authorized product list)
2. Verify all store point of sale systems are fully functional with new Utah WIC benefit cards
3. Set up, and test, devices for rural stand beside stores
4. Introduce the new online eWIC card to store personnel
5. Train all front end staff and store managers at each authorized WIC vendor on new online WIC processes
6. Provide stores with updated window clings and other materials helpful for the online eWIC transition

Please reach out with any questions or concerns.

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