

Utah Online eWIC



Issue:1

Date: 12/5/2023

Greetings Utah WIC Vendor IT Support Teams,

Last week, Utah WIC officially kicked off the online implementation project with our new host processor CDP/FIS. I have a couple of important updates to make you aware of.

1. The target day for statewide “Go Live” is August 1, 2024.
2. The American National Standards Institute (ANSI) recently updated their policy to allow state WIC agencies to acquire a second BIN number for the purposes of transitioning from SmartCard WIC to Online WIC. This will make the online implementation MUCH easier for vendors. The new BIN will be provided to vendor IT support teams as we move into testing.
3. Your contact with CDP/FIS for the entire vendor enablement process is Jim Chilcoat. Jim.chilcoat@cdpehs.com He has numerous years of experience in the world of WIC and will provide you with whatever you need for testing. Please reach out to him with any questions or concerns.
4. Level 3 certifications will be required on site at one store per corporate banner where all hardware is the same across stores. If hardware varies between banner stores, L3 testing will be required at all stores. Additionally, if issues are identified during L3 certifications, each authorized store will be required to complete L3 testing.
5. All front-end training, training materials, and store readiness items for Online WIC will be provided by the state WIC office in the coming months. Stores and corporate officers can reach the state WIC office at wicvendors@utah.gov ,or they can email me directly jgparke@utah.gov.

Thank you for your cooperation with this ambitious project that will expand shopping possibilities for Utah families. I look forward to a highly collaborative 2024!

Please reach out with any questions or concerns.

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