

Online WIC Vendor Training

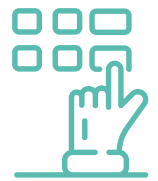


All store employees who handle WIC transactions must review the online WIC training below prior to new cards going live on August 1st.



WIC is switching to online. Our new cards will not have a microchip and will instead be swiped through the pin pad.

Customers will then enter their PIN on the pin pad when prompted. This will allow them to access their benefits.



Three receipts will print out during the transaction. Hand each receipt to the customer as it prints.

Only WIC foods that match the customer's benefits will be paid for with their WIC card. Customers should not have to separate WIC groceries from non-WIC items.



We will NOT be providing training cards for online WIC. Please still review the process to perform a balance inquiry with your staff.



Watch the new online WIC Checkout Training video to complete the training for online WIC.

Visit wic.utah.gov or scan the QR code to access the video

